Case Study

—

OK Clinic Center

OK Clinic Centers' Experience in Human Resources Management

Jisr

Aim of Study

Highlighting the problems and challenges faced by OK Clinic Center in HR Management of the center and how has Jisr helped in improving the centers' performance and enhancing employees satisfaction by moving to full automation

Content of the Study

Click on any page title to move directly

About

OK Clinic Center

OK Clinic Center Is a medical specialized center for dentistry, dermatology, aesthetic and laser located in Ar-Riyadh. It is one of the largest specialized clinics in the Kingdom, the center is more than 3000 square meters and it provides the best consulting and medical services
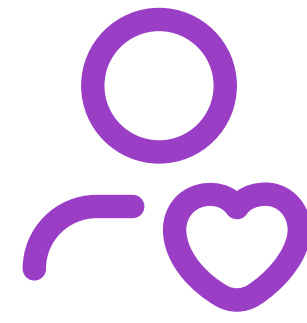
"

For me, what distinguishes Jisr is the fast and direct technical support

Shayga Al-Qahtani
Senior HR Specialist

OK Clinic
in Lines

+5000
patients and
visitors monthly

+60,000
patients
and visitors
annually

200+
Employee,
doctor and
consultant

Riyadh
location OK Clinic

"

We now finish everything related to payroll within one day and by one click ..

Shayga Al-Qahtani
Senior HR Specialist

Significant challenges faced by OK Clinic Center in HR management

02

Verifying the data related to the absence during work days was time consuming

01

Attendance , vacations, and financial deductions were time consuming

04

Accumulated services needed by employees

03

The frequent employees' visits to HR department services

06

Forgetting or delay in responding to employees' requests due to using hard copies

05

Difficulty in managing attendance data of employees

"

We have reduced 85% of the needed effort to do the payroll work ..

Shayga Al-Qahtani
Senior HR Specialist

How did these challenges affect HR management productivity?

> The delay in responding to employees' requests

> Obstacles to renewing and activating employees' official transactions

> Inaccurate attendance data that requires to be edited and reviewed

> Payroll delays due to the preceding procedures such as attendance reviewing

> Obstacles caused by storing, arranging, and using hard copies
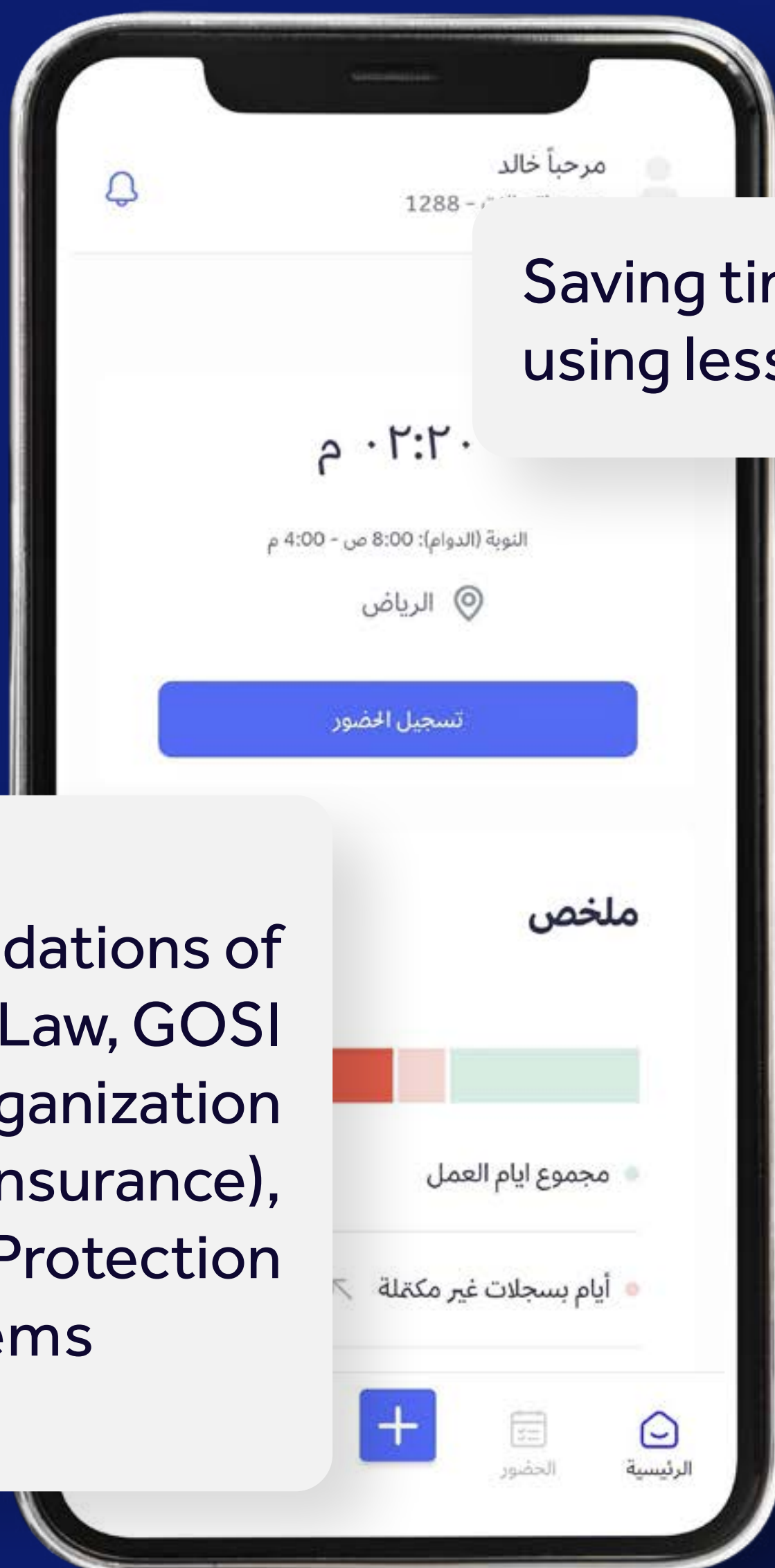
> Long queues on fingerprint devices

"
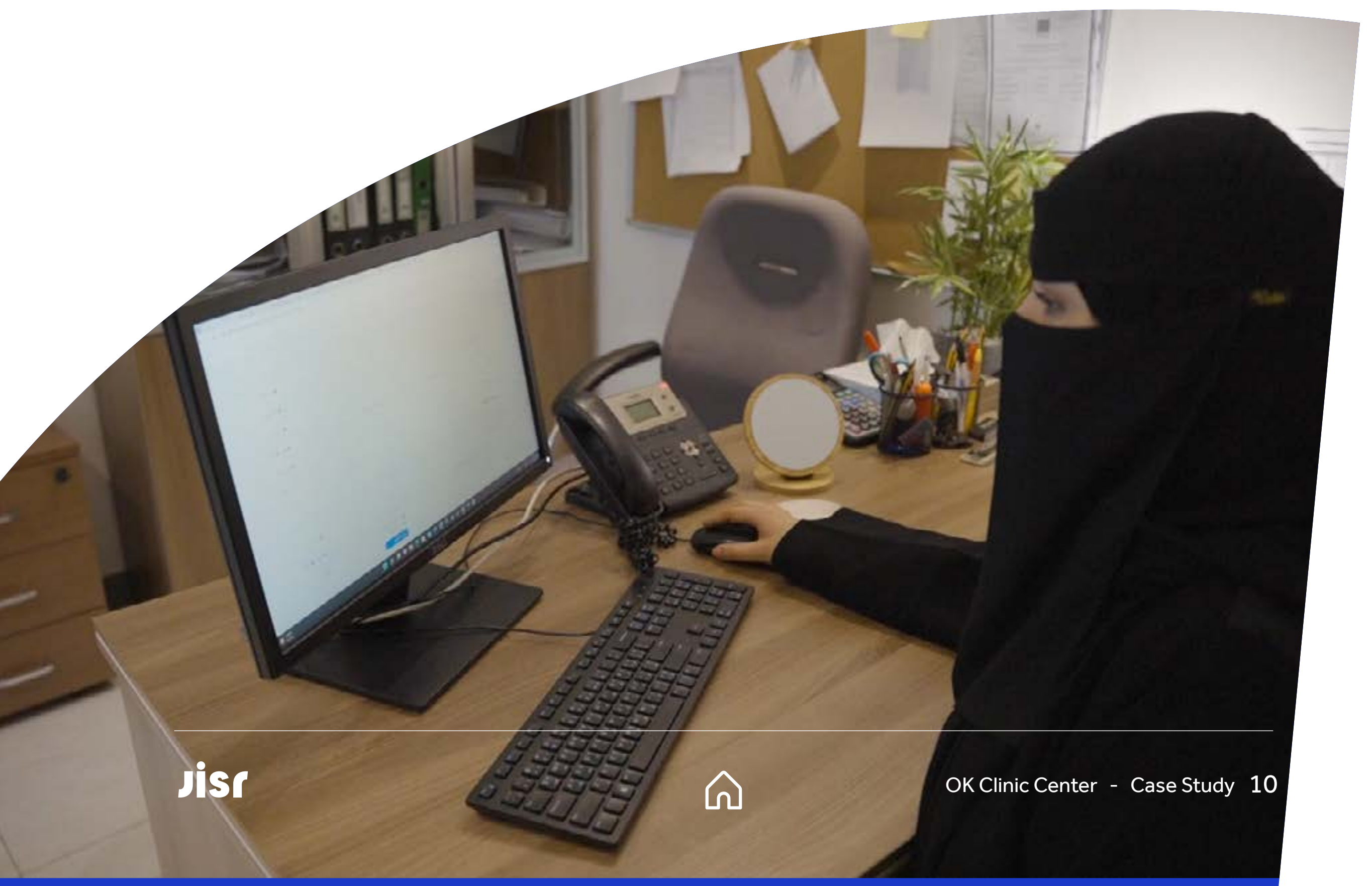
The self- service feature provided via mobile-app helps employees to submit and follow up their requests ..

Hamad Al- Warhi
**Employees' Affairs manager
at OK Clinic Center**

How did Jisr Help OK Clinic Center in HR management ?

01

Saving time and using less effort

02

Avoiding validations of Saudi Labor Law, GOSI (General Organization for Social Insurance), and wage Protection Systems

"

Jisr system has made the communication between the employees and HR department staff easier

Shayga Al-Qahtani
Senior HR Specialist

Achieved outcomes

Work has become much easier after implementing Jisr, all issues such as missing the chick-in punch or late attendance, etc..., can be addressed and solved through the application

Self-service helps both the employees and the HR manager to significantly facilitate the work
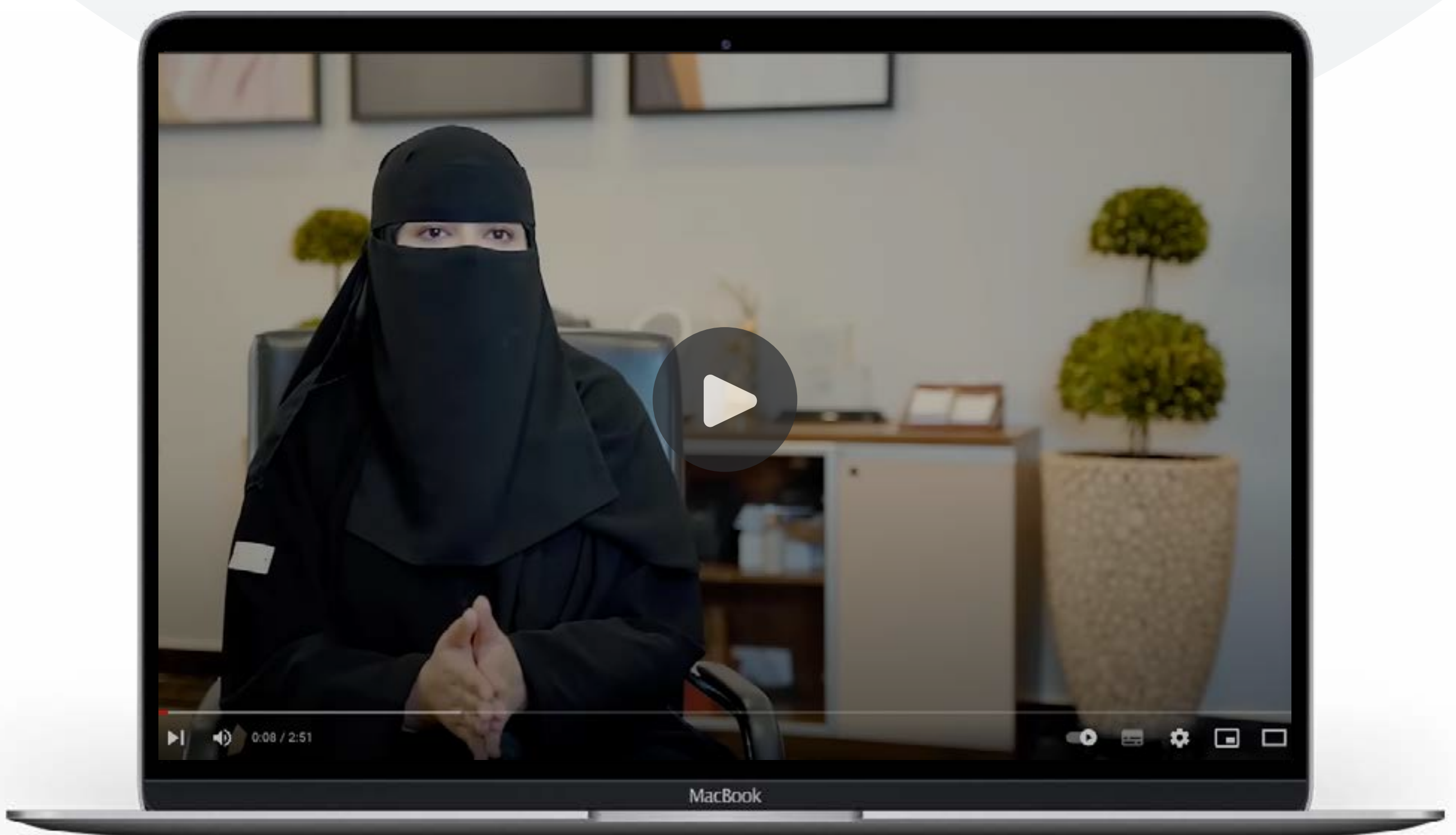
Syncing the payroll process with attendance and new employee work joining data simplifies the work

Concerning the requests; the faced problem was the number of lost, forgotten and unarchived hard copies, Jisr solved the problem and facilitated the mission for both the employees and HR management

Watch the interviewe:
Ms. Shayga Al-Qahtani
Mr. Hamad Al- Warhi
Click Here

Jisr